

RESTORATIVE PROTOCOL

Our goal is to relieve pain and address the most urgent need(s). Please remember this is not like doing dentistry in your dental office where more options are available to you and the patient has the ability to access a dentist more frequently. This has been kept in mind as they went through triage and routing and when determining what care they will be provided with today. Refer to the priority section of the patient form to find out what treatment and which teeth you will be working on – they will be circled in **red**.

1. Just as in a dental office or clinic, Universal Precautions must be adhered to. This includes wearing personal protective equipment. Gloves, masks, eye protection, and gowns must be used during patient treatment. ALL those providing treatment shall wear disposable gowns. Gloves, masks, and disposable gowns will be provided. All providers, including assistants are expected to bring their own eye protection.
2. The paper charts are NOT to be touched with gloved hands at any time.
3. Verify informed consent has been initialed.
4. The patient should be anesthetized before arriving in your chair (first patients of the morning will not be pre-anesthetized). Ensure that they are (still) numb before proceeding. Apply additional anesthetic if needed.
5. If a patient had an X-ray taken there will either be a paper copy attached or more likely you will be able to view it in the patient portal. Separate instructions will be provided on how to view the patient portal. Nomad x-rays are available on an as needed basis. Please don't request an x-ray unless absolutely necessary.
6. If you have an emergency, there are EMT services on site. Stay with the patient. Send your assistant to alert the department lead who will immediately alert the EMT. Either you or your assistant should hold up the EMT station card so the EMT can quickly identify where to go once they have been alerted.
7. Please **PRINT** on the patient charts. Your full signature and printed name is required. DO NOT USE ABBREVIATIONS.
8. Only **BLUE** pens should be used on patient charts – NO BLACK INK.
9. Use your station cards when you need the following assistance:
 - a. **Yellow** – translator needed
 - b. **Orange** – equipment problems
 - c. **Purple** – requesting a Nomad x-ray
 - d. White w/ red cross – EMT needed
10. We are working to improve the dental situation of these patients. A pulpal exposure on a posterior tooth may be an indication for extraction. We do not want to place a pulp cap and risk having the tooth flare up in the future. Unfortunately, many of these patients don't have the resources to have the tooth treated endodontically or extracted outside of our program if problems do arise. Endodontic procedures can be performed on certain teeth based on the availability of doctors doing endo procedures and certain other parameters. Please refer to Endodontic Protocol or ask the Restorative Department Lead for more specific information.
11. If your patient needs an extraction and you are not comfortable doing it, the Restorative Department Lead can get the patient into the Oral Surgery Department or utilize a revolving surgeon

to have the tooth extracted.

12. DYCAL, PULPCAPS and 4 + surface are not a good service at MOM.
13. It is recommended that amalgam restorations be used – especially in posterior teeth. Not only is it quicker to put in an amalgam than a composite, but in the majority of cases, it will serve the patient longer. However, we are not going to say that you cannot do composites, and limited colors of composite material will be available. Curing lights are available but will need to be shared between treatment stations.
14. When patient is completed, please verify that all treatment provided, including any additional or new X-rays has been recorded on the patient form. A patient ambassador will then take the patient from this station to the data entry area. The ambassador should take the clipboard, not the patient.
15. Translators are available. They are easily identifiable as they are wearing orange vests.
16. If you stick yourself or are stuck with an instrument, immediately notify the department lead who will follow the needle stick/sharp instrument protocol.
17. Prescriptions for Acetaminophen, Amoxicillin, Azithromycin and Ibuprofen can be filled onsite. Those will be indicated on the patient registration form and the patient will receive those free of charge onsite. Due to the opiate epidemic and registry, you are encouraged to give the patient the Ibuprofen/ Acetaminophen alternating protocol for pain relief. If you wish to prescribe something other than what is listed, speak to the department lead who will have a written prescription prepared that a patient can take to the pharmacy of their choice and have it filled at their own expense. **Any MOM pain med prescriptions written will be for 3 days only.**
18. Please stagger your lunch breaks. Be sure to let the department lead know how long you will be gone and put an “on break” sign and anticipated return time on your chair. Depending on the time away someone else may use the chair while you are gone so patient flow isn’t disrupted.
19. DO NOT adjust chair height - ask dental equipment technician or department lead.

STERILIZATION and INSTRUMENTS

- 1) Remove all sharps from the instruments before taking them to sterilization – do not walk on the clinic floor with sharps.
- 2) All instruments will be bagged or wrapped in Sterilization.
- 3) You or your assistant are responsible for making sure that your personal instruments are identified as yours when they go through sterilization. To ensure this, drop your instruments off at the side of the table marked “Used Personal Instruments” and have your name written on the sterilization pouch(es) and leave the pouch(es) on the tray with the instruments. You will pick them up from at the “Clean Personal Instruments” station.
- 4) If you are using ADCF instruments, be sure to take them to the used instrument bins located within your treatment area.
- 5) Broken ADCF instruments should be returned to sterilization, do NOT throw them away.
- 6) Suction lines need to be flushed after every patient per the MOM protocol. There is a container with a solution to be used. Use one small paper cup of the solution.

- 7) Scrap amalgam and teeth with amalgam shall be placed in the appropriate containers labeled for amalgam disposal found within the restorative section.
- 8) Biowaste shall be placed in the appropriate red biowaste containers. **Please do not put non- biowaste, such as gloves and gowns in red containers as it adds unnecessary expense to the disposal.**

PLEASE BE FLEXIBLE and THANK YOU for participating today.